



Upgrading our Return Inventory Management system

Dear Partners,

We are excited to announce that we are transitioning to a new Return Inventory Management system.

Phase 1 is nearing completion, and we will be piloting return activities from our Langley warehouse at the beginning of September, with Brampton facility transition set for the beginning of October.

In preparation for the full transition to the new returns' platform, certain vendors may be contacted to renew or update vendor program documents. We ask those who are contacted to return updated information as quickly as possible to ensure there are no disruptions to product return processing.

Moving into the final phase of the migration, we will be asking vendors to ensure they are resolving returns quickly as we purge inventory from the old system.

For answers to some common questions, please visit the [News and Updates](#) section on our Vendor Partner Portal. We appreciate your partnership and cooperation during the transition to the new platform.

Thank you in advance for your support and understanding.

Best Buy Canada Product Returns Team