

WHO ARE WE?

MTI is an innovator and global leader in merchandising, security solutions, and technology integration. Our solutions push the boundaries of what retail can be. MTI is known for the quality of our hardware and software as well as our ability to service and support businesses across the globe. We are proud to be the choice of the world's leading consumer brands.

EXPERIENCE

- 40 + Years Delivering Brand Promises in Retail
- Staffed with Dedicated W-2 Field Technicians
- Best Buy Medallion Provider for 10 Years
- Trusted Partner of Major OEM Brands



Hardware

Merchandise Security
Smart Locks
Tablet Solutions



Software

MTI Connect®
Managed Access™
Inventory Control™



Service

Field Services
Business Intelligence Center
365/24/7 Contact Center

SERVICES

- LiteIT™
- Preventative Maintenance
- Level 1 and 2 Merchandising
- Break-Fix
- Installation, Reset and Remodel

MAJOR STRENGTHS

- One source for hardware, software and service needs.
- 95% first time fix rate.
- Aggressive SLA commitments

We are proud to be a certified minority business enterprise

