



# EDI 852 SALES AND RETURNS FAQS

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## What kind of reports can I get?

Two types of Sales and Returns reports are available:

Daily	<ul style="list-style-type: none"><li>• Available to VMI vendors by default (subject to approval for non-VMI vendors)</li><li>• End of day or early morning next day</li></ul>
Weekly	<ul style="list-style-type: none"><li>• Sent every Sunday, for the previous Sunday through Saturday fiscal week</li></ul>

## What information is contained in the reports?

<b>Gross Sales (Qualifier = QS)</b>	Gross quantity sold at store location. To calculate Net Quantity Sold: QS <i>MINUS</i> QU <i>EQUALS</i> Net Quantity Sold
<b>Customer Returns (Qualifier = QU)</b>	Quantity returned by customer to the store location.
<b>Locations Included</b>	Express Kiosk Store, Mobile Only Store, Mall Kiosk Store, Regular Store, Liquidation Store and Small Format Store.

## What are the Data Attributes?

START DATE	UPC	SALES
END DATE	VPN	RETURN
SKU	LOCATION	

## Where does the data come from?

Quantities are extracted from Best Buy Canada's **Retek** system. Note: Data is based on POSTED date and not TRANSACTION date.

## Who can I contact regarding EDI?

The Best Buy Canada EDI Team at [edi@bestbuycanada.ca](mailto:edi@bestbuycanada.ca).

## Anything else I should know?

- To receive EDI 852, you must be exchanging EDI PO's (EDI 850) and EDI Invoices (EDI 810) with Best Buy Canada ***in production***.
- EDI 852 is ***not*** in a report format; it is a data file. You will need to format the data into a report in order to use it.
- Historical sales data ***cannot*** be sent via EDI.
- EDI 852 is ***informational only*** and may not be used as the system of record in reconciling price protection inventory or consignment sales.
- If there is no activity for an item during a given week, no item information will be sent via EDI for that week.
- Testing is not required to receive EDI 852. Please review the Best Buy EDI 852 mapping guide prior to implementation, available online at [partners.bestbuy.com](https://partners.bestbuy.com).
- **All vendors interested in receiving EDI 852 are required to sign the *EDI 852 Reporting Request Form* available online at [partners.bestbuy.com](https://partners.bestbuy.com).**