

# A holiday season like no other.

BestBuy.com/shopconfidently

Safety. It's at the core of everything we do. To ensure the safety of our employees and customers, during the busiest time of the year, we've altered the holiday shopping experience. Here are some things to expect. Click or tap on the links to learn more.

## Ways you can shop

In-person. Virtually. Over the phone. You name it, we've got a way for you to shop.

- Visit <u>BestBuy.com</u> or <u>use the Best Buy app</u> if you prefer a digital experience.
- Want to head to a store? We have <u>enhanced safety measures</u> and customer experience hosts who will greet you.
- Schedule a store visit ahead of time.
- Want a personal shopping experience?
  <u>Set up an in-home consultation</u>.



## Shop early, save often

We'll have unbeatable deals available all season long.

- We're releasing deals soon, so you won't have to wait until Black Friday to save on gifts.
- Our price match guarantee ensures you'll pay a low price on any qualified product. You can price match from just about anywhere simply by connecting with a Blue Shirt via chat on <u>BestBuy.com</u> or by visiting a store.

### **Receiving your items**

This year, more than ever, you will have many options to get your purchases how and when you want to get them from easy, fast delivery to the convenience of visiting your local Best Buy.

 Pickup your items, ready in one hour, with <u>in-store</u> <u>or curbside</u> <u>pickup</u> options.



• <u>Free shipping</u> on thousands of items, including <u>same- and</u> <u>next-day</u> delivery options.

## We've got you covered

Getting what you need is more important than ever. We deliver, install and haul away while following CDC-recommended safety guidelines.

- <u>Safe delivery and install</u> of most TVs and large appliances through Geek Squad or one of our authorized third-party contractors.
- Need to get rid of your old appliance? <u>We offer services</u> to haul most of those away, as well.

#### **Post-purchase support**

Best Buy offers extra protection on your purchases with multiple support and membership options.



• <u>Total Tech Support</u> offers unlimited support for all your tech and appliances, no matter where you bought them.



- <u>Geek Squad Protection</u> plans include hardware coverage that goes above and beyond the manufacturer's warranty.
- The <u>AppleCare Protection Plan</u> and <u>AppleCare+</u> extend your service coverage on items and give you one-stop service and support from Apple experts.