

Best Buy Canada Vendor Systems and Contacts



Best Buy Invoice and Claims Inquiry Portal URL:

<https://portals.qlogitek.com/bestbuyportal/Login.aspx>

Support: CASupplierInquiry@bestbuycanada.ca

For Inquiries **NOT** about accounting or shipments: PartnerSupport@bestbuycanada.ca

Emails to the general Canadian Supplier Inquiry inbox will be respond to within 2 business days. There may be delays for those emails that are escalated or needs additional research.

If you have questions regarding the following, please email the supporting team.

General Inquiries

- Inquiries **NOT** about accounting or shipments: PartnerSupport@bestbuycanada.ca
- Consignment Inquiry: Consignment@bestbuy.com
- Post Audit Inquiry: PostAudit@bestbuy.com
- Log and VF Deduction Copies or Questions: Vendor.Support-Acct@bestbuy.com
- Inquiry on Registration Numbers PST/GST/HST/QST: ctax@bestbuycanada.ca
- Questions with Scheduling Shipments, Delivery Appointments or Cancellation: supplychainoperations@bestbuycanada.ca
- Inquiry regarding Western Union or check remits: epayvendormanagement@westernunion.com
- RA Reports should be sent to: RTVLiaison@Bestbuycanada.ca
- Non Merchandise Invoice, Payment or Questions: APCustomerServiceCanada@bestbuy.com
- Vendor Account Hold: ChequeInquiry@Bestbuycanada.ca
- Vendor account address change, name change or contact changes: Vendorsetup_Programs@Bestbuycanada.ca
- Debit Balance Inquiry: DebitBalance@bestbuy.com
- Cash Discount Inquiry: ChequeInquiry@Bestbuycanada.ca
- Rejected EDI Invoices: edireject@bestbuycanada.ca