

How to Book Appointments in Descartes (DAS) - Ver 1.2

Key Features of DAS

- Auto-scheduling feature (instant approvals), Auto scheduling is only available for Brown Goods (BG) appointments.
- Tip: Leaving the request time to default (midnight) will give the most visibility to the available timeslots for the requested date.
- Provides a reference number upon approval.
- Modifications to an appointment can be made by the requestee.
- Any appointment that is resubmitted will lose its original timeslot. If an appointment needs to be escalated, please contact your Category Leader (buyer).

Appointment Request Layout

| Dock Appointments / Create Appointment Request |
|---|
| Create Appointment Request SAVE DRAFT SUBMIT CANCEL |
| Use standing appointment Appointment Date: Standard appointment Dock Number: Dock Number: Contribution: George Catalor: DC Manager, Phone: 905-494-7031 Contribution: George Catalor: DC Manager, Phone: 905-494-7031 Contribution: George Catalor: DC Manager, Phone: 905-494-7031 |
| Carrier CAVALIER TRANSPORT (CAV) - CAVALIE Supplier SONY ELECTRONICS INC (655) - SONY E Brown Instructions: |
| Requested Date: Unicad Method: Pailes/ Clamp Stack Comment Saved By Trailer Regn. #: Ocean Container YIN: ASN Image: Clamp Stack Image: Clamp Stack Validation Note: Y product Type: White: Image: Clamp Stack Image: Clamp Stack |
| 5. Go to " PO-SKU ENTRY " to enter the PO information. |
| Image: PO Fulfil PO # SKU Description Supplier # Supplier Name Comments Brown Cartons ASN White PO Type / Shipment Type Qty Validation Case Control |
| PO-SKU: Not in List |
| SKU Description: Vot in List |
| Supplier Name: Qty Validation: |
| PO Type / Shipment Type: Case Conversion to Units: |
| SSCC Qty: WG Vendor Shp Not Before Date: |
| Cartons |
| Comments: |
| NEW DELETE PO-SKU ENTRY |

Dropdown Selections

Carrier:

Choose the carrier delivering the appointment, If you do not see your carrier, email <u>Supply Chain</u> <u>Operations.</u>

| Use standin | ig appointment | | |
|--|----------------|---|----|
| Standard application | pointment | | |
| | | Reviewed by Appointment Desk | |
| Carrier: | | | • |
| Requested Date: | | Burlington BBY-Store 942 (942) - Burlington BBY-Store 942 | ^ |
| Trailer Regn. #: | | 3Plus Logistics (3P) - 3Plus Logistics | |
| | | 4 Mode Global Logistics (4MO) - 4 Mode Global Logistics | |
| Validation Note: | | 4 Points (4POI) - 4 Points | |
| | | 4 Star Courier (4STA) - 4 Star Courier | |
| WOWender | | 7 Ocean Express (SOE) - 7 Ocean Express | |
| ! Fulfill | PO # | A&A Cartage (A&A) - A&A Cartage | Su |
| | | A.N. WEBBER (ANW) - A.N. WEBBER | ~ |
| < | | | |
| PO-SKU: | | Not in List | |
| RKIL Deceriotion: | | Not in List | |

Supplier:

- For vendors: You should only see yourself as a vendor.
- For carriers: If you're submitting an appointment on behalf of your vendor, choose the vendor that you're delivering for.
- Ship to:
 - Select the DC that the appointment is going to.
 Requested Date: Select the date and time that you would like your appointment to be delivered.
 - If your requested appointment date and time is not available, you will be presented with an alternate date and time.
 - Leaving the time as midnight will give you the most options for available delivery time on the date you want it delivered.
 - Please double confirm the Not Before Date (NBD) before submitting the appointment. If the appointment needs to come in before the NBD, contact your buyer to have the date revised before you submit the appointment.





| Choose an alternate time | from this list and submit again | v |] |
|--------------------------|---------------------------------|---|-----------------|
| Choose an alternate time | from this list and submit again | | |
| 7/4/2018 10:00 AM | | | loose one of th |
| 7/4/2018 10:30 AM | | | rest again. Thi |
| 7/4/2018 10:45 AM | | | |
| 7/4/2018 11:00 AM | | | |
| 7/5/2018 9:45 AM | | | |
| Request Number: | 8000471 | |] |

Location:

• Appointment # must be associated with single trailer at single location

| Descartes Ship To | РО | Address | DC | Note |
|--------------------------|------|---|----------|----------------------------------|
| Brampton East W6 | 1016 | 9200 Airport Road, Brampton ON L6S 6K5 | Brampton | Receiving Department - Door S |
| ACC 916 | 916 | 9200 Airport Road, Brampton ON L6S 6K5 | Brampton | Door #22 |
| SFDC 764 | 764 | 9200 Airport Road, Brampton ON L6S 6K5 | Brampton | Door #22 |
| Langley West W8 | 1008 | 19890 92A Ave, Langley BC V1M 3A9 | Langley | Door #116, North side of the DC |
| ACC 915 | 915 | 19890 92A Ave, Langley BC V1M 3A9 | Langley | Door #116, North side of the DC |
| SFDC 763 | 763 | 19890 92A Ave, Langley BC V1M 3A9 | Langley | Door #116, North side of the DC |
| Kuehne+Nagel MON | 1080 | 1910 Rue des Futailles, Montreal QC H1N 2G4 | Montreal | |
| Kuehne+Nagel EDM | 1017 | 12652 - 184 Street NW, Edmonton AB T5V 1T4 | Edmonton | |

Unload Method:

• Select the unload method that fits your appointment.

| Unload Method | Description |
|---|--|
| ASN xDock (please provide # of Pallets = ASN Count) | When shipment is an ASN xDock |
| Regular (please provide # of Pallets) | Brown Goods that are shipped in Pallets |
| | WG accessories |
| WG Large Appliances / Furniture (Pls put 0 for Pallet / | White Goods Appliances, Furniture, Exercise |
| Clamp) | Equipments |
| WG TV / Stands (Pls provide # of Pallets) | White Goods TV and Stands |
| Courier (<= 20 Cartons) (Pls put 0 for Pallet / Clamp) | Brown Goods <= 20 Cartons |
| BBY/Pref Carrier (Pls provide # of Pallets) | Appointments for Best Buy Preferred Carrier |
| Callbacks/Adjustments | Appointments for Inventory adjustments and callbacks |
| Calibacks/Aujustments | (BBY Use only) |
| Devan (Ocean Container) (Pls put 0 for Pallet / Clamp and | Occar Containara |
| Ocean Container #) | Ocean containers |
| Vendor Credit (Pls put 0 for Pallet / Clamp) | Vendor Credit products |

- Validation Note: Confirm that the case pack matches the case pack in Best Buy's system.
- **Pallet/Clamp Stack:** Provide the # of pallet/clamp stack this appointment will have.

Note:

If the appointment is a Courier (<=20 Cartons), please disregard the instruction in the drop down and put in "0" as the pallet quantity.

Inputting PO SKU Quantity

- 1. Click on "PO SKU Entry"
- 2. You will be redirected to Candidate PO page
- Input the PO, SKU and Carton Quantity detail in the below format:
- Please use the PO_SKU_QTY Format Generator in the <u>Inbound</u> <u>Routing Shipping Guide</u>.
- Format needs to be in 'PO|SKU|Carton QTY'.
- Note that each PO SKU combination needs to be a separate line.

| Edit View Fgvorites Jools Help | | | C Descartes Dock Appointme | C Destantes source appointments an |
|--|--------------------|---|--|---|
| Profile Dock Appointments Help | | | | |
| k Appointments / Create Appointment Request / Multiple PO Entry iple PO Entry | | | | R |
| andidate POs | | Codes | | |
| | | VALDATON GOOD WADDA WADDA SSS WARN WWARN WADDA WADDA | ICODES I: PO # is valid Multiple ASNs for current Ship To IING: PO # in of found in system IING: PO + 8KU not found IING: Brown Carton or ASN Count or ASI IING: Appointment ship to DC not = PO IING: Book (0) exceeded available to b IING: Duplicate PO# on booking | IN Carton Count is not numeric ship to DC ook |
| CLEAR CANDIDATE PO BOX | VALIDATE | x Quanti SAVE | ty is over the remaining PO units | CLEAR ALL |
| WG Vendor PO # SKU Description Supplier # | Supplier Name Comm | ents Brown Cartons ASN White PO | Type / Shipment Type Qty Validation | Case Conversion to Units Ship Not Before Date |
| 0-SKU: | | | | |
| KU Description: | | | Qty Validation: | |
| D Type / Shipment Type: | | | Case Conversion to Units: | |
| SCC Qty: Brown Cartons | ASN White | WG Vendor Fulfill | Shp Not Before Date: | 0 |
| omments: | | | | |
| | | | | |

nd Qty are valid 3BYC

Multiple suppliers
Supplier: MC Commercial Ino (GP) (58197) - MC Commer
Brown Cartons:
Hoad Method: WG Large Appliances / Furniture (PIs put 0 for F
Pallets / Clamp
Stack:
Container #:
Product Type: White
White

SKU Description Supplier # Supplier Name Comments

PO-SKU ENTRY

Validation Note:

v

I have validated our shipping case pack = BBYC

- 4. Click "Validate" once you have completed all your PO-SKU entries
 - Validated PO-SKU will have *
 - For any errors will show a different symbol Refer to 8.5
- 5. Click "Save" to go back to complete appointment request.
- 6. Once all the information is filled, click "submit".

Non - Auto Approved Appointments (Submitted Status)

If your appointment is not auto approved, it will remain in submitted status for the reason(s) below, but not limited to:

- Requested date and time is not available.
- It is a WG appointment.
- Manual approval needs to be reviewed by our appointment desk and will provide a response within 1 business day.

| This appointment could not be auto-scheduled. I Reason:No capable doors found | It has been submitted for manual approval. |
|--|--|
| Status: | Submitted |
| Request Number: | 8000349 |
| Use standing appointment | |
| Standard appointment | |
| | Reviewed by Appointment Desk |
| Carrier: | Transource (TRAS) - Transource |
| Requested Date: | 7/3/2018 6:30 AM |
| Trailer Regn. #: | |
| Validation Note: | I have validated our shipping case pack = BBYC case pack |
| | |
| Validation Note: | I have validated our shipping case pack = BBYC case pack |

Candidate POs

'48093059|12471908|63' '48093059|12471907|63'

Changing Appointments

You can change your appointment to add lines, delete lines or change the date of an existing appointment:

- **Deleting lines**: highlight the line you want to remove and hitting delete on the Appointment Details screen.
- Adding lines: go back to the PO-SKU entry and adding and validating the additional lines.
- **Changing the date**: the requested date can be changed in the appointment details screen and the appointment resubmitted for approval.

Common Mistakes, Errors/Issues, and Validation Fails

When PO-SKU validation fails,

please refer to the codes legend.

Brown Goods (BG) and White Goods (WG) need to have separate appointment numbers

• A single appointment number cannot have both Brown Goods and White Goods.

WG Accessories

 WG Accessories need to be indicated by selecting the regular unload method

Not Before Date (NBD)

- If you request a delivery date before the NBD on any of your requested lines, there will be an error message when you submit the appointment.
- Please contact your buyer if you need to bring it in before the NBD

For Appointments with BG and WG TVs

- For the most efficient process, do not get pre-approved appointment for BG.
- If delivering the BG and WG on the same day, please request the BG appointment time to be earlier than the WG with a 30-minute gap.
- Leave a comment in the comment section with the WG and BG appointment #'s delivering on the same day.

WG Vendor Fulfilled (WG VF) Appointments

- To ensure WG VF appointments can be prioritized, avoid including non WG VF and non-priority PO-SKU line items in the same appointment. Shorter appointment times are easier to accommodate.
- If there are multiple WG VF items, consolidating the WG VF PO-SKU to a single appointment request will help the appointment desk accommodate escalation and appointment request.

Appointment Submission Cutoff

- Please submit your appointment 1 day before the requested date.
- Each DC has a submission cutoff time:
 - o Brampton: 1 Day before at 10 AM Pacific Time
 - Langley: 1 Day before at 12 PM Pacific Time
 - o KNN Montreal: 1 Day before at 10 AM Pacific Time
 - o KNN Edmonton: 1 Day before at 10 AM Pacific Time

Rebooking missed appointments or delivering remaining PO-SKU quantities (partially delivered appointments)

- Any missed PO-SKU for an appointment can be booked using the same PO-SKU information with a new appointment number.
- If the PO is closed, contact your buyer to reinstate your PO to create the appointment.
- The quantity cannot exceed the original total quantity the PO was cut for.

| Coc | les |
|------------|---|
| VALI | DATION CODES |
| • | GOOD: PO-SKU and Qty are valid |
| ** | Not Applicable to BBYC |
| !!! | Not Applicable to BBYC |
| +++ | WARNING: PO-SKU not found |
| SSS | WARNING: Brown Carton or ASN Count or ASN Carton Count is not numeric |
| ### | WARNING: Appointment ship to DC not = PO ship to DC |
| <i>III</i> | WARNING: Book Qty exceeded available to book |
| AAA | WARNING: Mixing of Non ASN string with ASN string or Mix of Product Type is not allowed |
| x | Quantity is over the remaining PO units |