

## Overview.

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The safety of our employees, customers and visitors remains a key priority for Best Buy. This guide will ensure you have all the required information for a safe visit within our locations.

## Pre-visit health check.

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- All visitors are required to monitor their health symptoms prior to coming to a Best Buy location.
- **If you are feeling any symptoms of illness including fever (temperature at or above 100.4 or feeling feverish), cough, shortness of breath or respiratory distress, chills, muscle aches, sore throat, nausea or vomiting, or a loss of or change to senses of taste or smell, do not come to the location.** Contact Best Buy to reschedule your visit or conduct your meeting virtually.

## During visit precautions.

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- Face coverings are not required by Best Buy unless required by a local government or Health Department mandate. If mandated, the face covering cannot have an exhalation valve. It is the responsibility of the visitor to bring their own face covering.
  - If you tested positive for COVID-19, you may not enter a Best Buy location for 5 days after test date and are fever-free for 24 hours (without the use of fever-reducing medication) and symptoms are improving. Face coverings are **required** to be worn in any Best Buy location for up to 10 days after positive test sample taken.
  - If you have been exposed to COVID-19, you are required to wear a face covering for 10 days after exposure date at any Best Buy location.
- Follow all health and safety-related guidance on any signage located throughout the location.
- Avoid any unnecessary sharing of items.
- If working within a location for a longer time period e.g.: construction project, the vendor is required to supply their own cleaning and sanitization products for their employees to clean workspaces, tools and equipment as needed.
- If at any time you begin feeling ill while in the location, please immediately notify a Best Buy leader and exit the premises immediately. Please make arrangements to postpone the remainder of your visit.

## After visit precautions.

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- If you test positive for COVID-19 within 24 hours following your visit, and it has been determined through contract tracing (per [CDC exposure guidelines](#)) by you or your employer that there is a risk of exposure to one or more Best Buy employees, please email [crisisops@bestbuy.com](mailto:crisisops@bestbuy.com) with the relevant information (e.g., visit date, test date, employee names) as soon as possible.