

Overview.

The safety of our employees, customers and visitors remains a key priority for Best Buy. This guide will ensure you have all the required information for a safe visit within our locations.

Pre-visit health check.

- All visitors are required to monitor their health symptoms prior to coming to a Best Buy location.
- **If you are feeling any symptoms of illness including fever (temperature at or above 100.4 or feeling feverish), cough, shortness of breath or respiratory distress, chills, muscle aches, sore throat, nausea or vomiting, or a loss of or change to senses of taste or smell, do not come to the location.** Contact Best Buy to reschedule your visit or conduct your meeting virtually.

During visit precautions.

- Face coverings are not required by Best Buy unless required by a local government or Health Department mandate. If mandated, the face covering cannot have an exhalation valve. It is the responsibility of the visitor to bring their own face covering.
 - If you have been **exposed to COVID-19**, and are **not experiencing symptoms**, there are **no requirements** for isolation.
 - If you are **experiencing symptoms** (with or without a positive COVID-19 case) – you must not visit Best Buy locations from the day of symptom onset until 24 hours have passed with no fever, without the use of fever-reducing medications, AND symptoms are mild and improving.
 - If you have a **positive COVID-19 case and are not experiencing symptoms** – you are not required to remain out of locations. If symptoms develop the criteria above will apply.
- Follow all health and safety-related guidance on any signage located throughout the location.
- Avoid any unnecessary sharing of items.
- If working within a location for a longer time period e.g.: construction project, the vendor is required to supply their own cleaning and sanitization products for their employees to clean workspaces, tools and equipment as needed.
- If at any time you begin feeling ill while in the location, please immediately notify a Best Buy leader and exit the premises immediately. Please make arrangements to postpone the remainder of your visit.

After visit precautions.

- If you test positive for COVID-19 within 24 hours following your visit, and it has been determined through contract tracing (per [CDC exposure guidelines](#)) by you or your employer that there is a risk of exposure to one or more Best Buy employees, please email crisisops@bestbuy.com with the relevant information (e.g., visit date, test date, employee names) as soon as possible.