

Overview.

The safety of our employees, customers and visitors remains a key priority for Best Buy. This guide will ensure you have all the required information for a safe visit within our locations.

Pre-visit health check.

- All visitors are required to monitor their health symptoms and take their temperature prior to coming to a Best Buy location.
- **If you are feeling any symptoms of illness including fever (temperature at or above 100.4 or feeling feverish), cough, shortness of breath or respiratory distress, chills, muscle aches, sore throat, nausea or vomiting, or a loss of or change to senses of taste or smell, do not come to the location.** Contact Best Buy to reschedule your visit or conduct your meeting virtually.
- Anyone visiting Best Buy will be required to complete a health screening, which can be completed up to 3 hours prior to the visit on a mobile device at: <https://bby.me/screening>. If you pass the screening, you will receive a green check mark on your mobile device that can be shown to the Best Buy leader upon your arrival.

During visit precautions.

- Upon arrival, all visitors will participate in the on-site health screening questionnaire and a temperature check. If you completed the health screening on your mobile device it can be shown to the leader at this time. If you refuse to participate in the health screening, your visit will be denied. If you do not pass the health screening or your temperature is at or above 100.4 you will be asked to leave.
- Wear a solid color face covering at all times during your visit. The type of face covering is not mandated although it cannot have an exhalation valve. It is the responsibility of the visitor to bring their own face covering.
- Some locations have mandatory glove use. Bring either disposable or reusable gloves for your visit.
- Maintain social distancing by staying 6 feet from other people during your visit.
- Follow all health and safety-related guidance on the signage located throughout the location.
- Do not shake hands.
- If you are with a Best Buy leader or employee during your visit, maintain social distancing at all times. Limit your exposure to additional employees as much as possible.
- Avoid any unnecessary sharing of items.
- If you are completing work during a single visit, it is important to sanitize the area when you have completed your visit. Check with the facility or your Best Buy host on where to locate disinfectants and cleaning materials.
- If working within a location for a longer time period e.g.: construction project, the vendor is required to supply their own cleaning and sanitization products for their employees to clean workspaces, tools and equipment each day.
- If at any time you begin feeling ill while in the location, please immediately notify a Best Buy leader and exit the premises immediately. Please make arrangements to postpone the remainder of your visit.

After visit precautions.

- If you test positive for COVID-19 following your visit, and it has been determined through contract tracing (per [CDC exposure guidelines](#)) by your employer that there is a risk of exposure to a Best Buy employee(s) please email crisisops@bestbuy.com with the date/times/employee names (if known) of potential exposure.

Thank you for your time and effort to reduce the potential risk of exposure to our employees, customers and visitors.